令和6年度 ふらっと船橋 相談実績

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | 令和6年度合計 | 令和5年度合計 | 年度間比較 |  | 身体 | 知的 | 精神 | 発達 | 高次脳 | 児童 | 難病 | 重心 | 高齢 | なし | 不明 |  | 心理相談 |
| 人数 | 新規　※1 | 524 | 524 | 0 | 41 | 79 | 181 | 49 | 10 | 42 | 6 | 0 | 17 | 188 | 25 | 2 |
| (心理相談新規) | 2 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 | 2 |
| 継続　※2 | 2,130 | 2,229 | ▲ 99 | 215 | 500 | 1,132 | 307 | 60 | 146 | 26 | 4 | 51 | 287 | 31 | 105 |
| (心理相談継続) | 105 | 180 | ▲ 75 | 1 | 6 | 77 | 64 | 0 | 6 | 0 | 0 | 0 | 11 | 0 | 105 |
| 対応人数 | 2,654 | 2,753 | ▲ 99 | 256 | 579 | 1,313 | 356 | 70 | 188 | 32 | 4 | 68 | 475 | 56 | 107 |
| (心理相談対応人数) | 107 | 180 | ▲ 73 | 1 | 6 | 78 | 64 | 0 | 6 | 0 | 0 | 1 | 12 | 0 | 107 |
| 相談時間帯 | 深夜(22時～6時) | 31 | 57 | ▲ 26 | 2 | 4 | 20 | 1 | 1 | 0 | 1 | 0 | 0 | 7 | 2 | 0 |
| 早朝(6時～9時) | 93 | 81 | 12 | 12 | 26 | 55 | 10 | 5 | 4 | 1 | 2 | 1 | 3 | 0 | 6 |
| 午前(9時～12時) | 5,238 | 4,791 | 447 | 433 | 1,086 | 2,671 | 712 | 174 | 357 | 38 | 11 | 110 | 1,007 | 119 | 118 |
| 午後(12時～18時) | 10,441 | 9,477 | 964 | 915 | 2,039 | 5,584 | 1,451 | 348 | 644 | 84 | 14 | 212 | 1,975 | 161 | 307 |
| 夜間(18時～22時) | 221 | 227 | ▲ 6 | 19 | 58 | 131 | 41 | 4 | 7 | 6 | 0 | 1 | 34 | 6 | 4 |
| 相談方法 | 来所 | 351 | 463 | ▲ 112 | 14 | 73 | 199 | 114 | 1 | 16 | 6 | 1 | 5 | 44 | 3 | 84 |
| 訪問 | 827 | 825 | 2 | 79 | 203 | 432 | 93 | 22 | 49 | 9 | 1 | 18 | 156 | 23 | 6 |
| 同行 | 296 | 223 | 73 | 17 | 79 | 160 | 45 | 11 | 16 | 3 | 0 | 5 | 50 | 7 | 7 |
| 電話 | 12,709 | 11,359 | 1,350 | 1,068 | 2,500 | 6,605 | 1,703 | 437 | 861 | 85 | 23 | 265 | 2,493 | 231 | 273 |
| 文書 | 395 | 272 | 123 | 34 | 68 | 234 | 54 | 10 | 15 | 5 | 0 | 17 | 57 | 5 | 6 |
| FAX | 90 | 71 | 19 | 14 | 11 | 51 | 5 | 3 | 3 | 0 | 0 | 0 | 10 | 1 | 0 |
| メール | 1,174 | 1,232 | ▲ 58 | 132 | 246 | 681 | 181 | 44 | 40 | 22 | 0 | 8 | 193 | 16 | 59 |
| その他相談方法 | 182 | 188 | ▲ 6 | 23 | 33 | 99 | 20 | 4 | 12 | 0 | 2 | 6 | 23 | 2 | 0 |
| 相談回数 | 16,024 | 14,633 | 1,391 | 1,381 | 3,213 | 8,461 | 2,215 | 532 | 1,012 | 130 | 27 | 324 | 3,026 | 288 | 435 |
| 連携機関 | 国 | 135 | 123 | 12 | 12 | 14 | 91 | 2 | 5 | 3 | 1 | 0 | 8 | 23 | 0 | 0 |
| 県 | 100 | 172 | ▲ 72 | 3 | 34 | 29 | 26 | 4 | 32 | 0 | 0 | 2 | 23 | 1 | 1 |
| 市 | 1,640 | 1,648 | ▲ 8 | 161 | 316 | 860 | 244 | 44 | 168 | 8 | 0 | 32 | 276 | 50 | 14 |
| 他市県 | 84 | 85 | ▲ 1 | 6 | 17 | 48 | 15 | 0 | 0 | 0 | 0 | 2 | 7 | 5 | 0 |
| その他 | 7,564 | 6,670 | 894 | 743 | 1,432 | 4,242 | 916 | 335 | 449 | 65 | 20 | 176 | 1,151 | 129 | 47 |

※1　新規は実人数です

※2　継続には当月新規の二回目を含みます

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 相談内容 | 令和5年度合計 | 令和5年度合計 | 年度間比較 |  | 身体 | 知的 | 精神 | 発達 | 高次 | 児童 | 難病 | 重心 | 高齢 | なし | 不明 |  | 心理相談 |
| ①行政及び手続き　（情報提供・申請等） | |  |  |  | | | | | | | | | | |  |
|  | 11,460 | 12,162 | ▲ 702 | 1,472 | 2,318 | 6,354 | 1,301 | 423 | 385 | 164 | 24 | 362 | 1,292 | 223 | 54 |
| ②金銭相談 | |  |  |  | | | | | | | | | | |  |
|  | 2,718 | 1,883 | 835 | 196 | 521 | 1,148 | 188 | 17 | 31 | 11 | 0 | 36 | 992 | 84 | 65 |
| ③医療　（情報提供・申請等） | |  |  |  | | | | | | | | | | |  |
|  | 10,302 | 11,136 | ▲ 834 | 1,114 | 1,538 | 6,196 | 1,107 | 265 | 396 | 117 | 12 | 176 | 1,531 | 294 | 66 |
| ④福祉・サービス　（情報提供・申請等） | |  |  |  | | | | | | | | | | |  |
|  | 7,855 | 9,460 | ▲ 1,605 | 1,049 | 1,565 | 4,324 | 984 | 387 | 386 | 71 | 27 | 172 | 1,042 | 121 | 55 |
| ⑤進路・就労　（情報提供・申請等） | |  |  |  | | | | | | | | | | |  |
|  | 4,741 | 5,637 | ▲ 896 | 494 | 1,258 | 2,262 | 939 | 291 | 480 | 33 | 4 | 65 | 595 | 42 | 144 |
| ⑥子育ての支援　（情報提供・申請等） | |  |  |  | | | | | | | | | | |  |
|  | 469 | 1,058 | ▲ 589 | 22 | 100 | 98 | 107 | 0 | 290 | 2 | 0 | 0 | 185 | 1 | 32 |
| ⑦権利擁護 | |  |  |  | | | | | | | | | | |  |
|  | 3,411 | 3,688 | ▲ 277 | 440 | 941 | 1,997 | 180 | 22 | 56 | 19 | 11 | 68 | 228 | 55 | 8 |
| ⑧生活の支援　（情報提供・申請等） | |  |  |  | | | | | | | | | | |  |
|  | 27,401 | 33,141 | ▲ 5,740 | 3,280 | 6,379 | 15,469 | 3,430 | 646 | 1,213 | 263 | 43 | 616 | 2,838 | 638 | 534 |
| ⑨精神的支援 | |  |  |  | | | | | | | | | | |  |
|  | 1,729 | 2,457 | ▲ 728 | 217 | 307 | 1,157 | 364 | 11 | 18 | 5 | 0 | 30 | 107 | 16 | 476 |
| ⑩ネットワーク・地域づくり等 | |  |  |  | | | | | | | | | | |  |
|  | 9,739 | 10,928 | ▲ 1,189 | 1,024 | 2,178 | 5,202 | 1,321 | 185 | 704 | 66 | 10 | 148 | 1,584 | 197 | 241 |
| ⑪関係機関の連携・紹介 | |  |  |  | | | | | | | | | | |  |
|  | 12,408 | 13,616 | ▲ 1,208 | 1,190 | 2,500 | 6,927 | 1,821 | 482 | 876 | 159 | 11 | 234 | 1,808 | 296 | 53 |
| ⑫その他 | |  |  |  | | | | | | | | | | |  |
|  | 11,708 | 11,447 | 261 | 1,238 | 2,544 | 6,392 | 1,404 | 429 | 391 | 168 | 18 | 255 | 1,621 | 273 | 29 |
| 相談件数合計 | 103,941 | 116,613 | ▲ 12,672 | 3,452 | 7,222 | 18,521 | 4,546 | 1,096 | 1,971 | 393 | 39 | 637 | 5,013 | 766 | 323 |